

FAQ

The eleven most frequently asked questions regarding to the reopening of Telefonfabrikken

- Has the number of people allowed in each room changed?
Yes. Each room has had their capacity reevaluated. Each person needs at least 4 m2. The capacity is based on m2 measurement and form of activity in the room. The exact numbers for all room can be found here (link for webpage) and at the entryway for each room.
- Should I clean the rooms after use?
Each room and all contact surfaces will be cleaned and disinfected daily according to the Health Authorities guidelines. Further cleaning is the responsibility of the users. Therefor each user must disinfect all contact surfaces and artifacts used before and after use.
- Will there be disinfectants in the rooms?
You must bring your own disinfectant (min. 70% alcohol)
- Am I allowed to perform whichever activity I want in the rooms?
No, according to the Ministry of Culture's guidelines, the cultural Center is only open for activities, not involving exercise such as dancing, yoga, darts and billiards and mental exercise sports; such as chess and/or bridge.
- Are all rooms open and available for booking?
No, the kitchen, the Billiard room, Drop Inn along with both changing rooms are temporarily closed. Normally a booking in Fællesrummet allows access to the kitchen, unfortunately this is not the case for the time being.
- Is it possible to make coffee, use the cups or do the dishes in the kitchen?
No, the kitchen is closed, and it is not possible to access.
- Can I buy coffee from the coffee machine in Drop Inn?
No, both the coffee machine and Drop Inn is temporarily closed, and as a result you can't purchase coffee.
- Does the booking work the same way as always?
The online booking is closed for now and will reopen in August. All bookings are to be made through mail, at nybooking@gladsaxe.dk.
- Is my electronic access key still working?
No, you will have to contact the office at tel. 20156508, since all access keys must be updated. It is important that you call in advance.
- Which precautions have been made a Telefonfabrikken in order to prevent the spread of infection?
We are continuously following the most recent guidelines from the authorities. We make sure that:
 - *Hand sanitation stations are established at all 6 entries.*
 - *Information posters on healthy and safe use of our rooms (capacity, distancing and hygiene) are placed where seen necessary.*
 - *Communication is available in both Danish and English.*
 - *All rooms are cleaned thoroughly and in accordance to Danish Health Authority guidelines.*
- Are there any exceptions in relation to compliance with the guidelines of Telefonfabrikken?
ONLY if your organization, association, Culture School have made a special agreement, with the Ministry of Culture, through their branch association, union etc.